**Software Development Engineer in Test (SDET)**

at WELL Health Inc. [(View all jobs)](https://boards.greenhouse.io/wellhealthinc)

United States

WELL is a patient communication infrastructure for healthcare. We enable enterprise health systems, private practices, and vendors to conduct seamless conversations with patients across multiple channels — including texting, email, telephone, and live chat.

With WELL, patients receive all of their healthcare communication from one trusted source — their provider. The platform empowers service representatives to converse with patients in real time, ensuring patients feel heard while driving staff efficiency and increased revenue.

Founded in 2015, WELL is based in Santa Barbara, California and is the highest rated patient engagement software on G2. WELL serves many of the country’s leading health systems and more than 20 million patients.

WELL is proud to have been named one of the 2020 Central Coast Best Places to Work by the [Pacific Coast Business Times](https://wellapp.com/blog/well-central-coast-best-places-to-work-list/) and one of the 2020 Best Places to Work in Healthcare by [Modern Healthcare](https://www.modernhealthcare.com/labor/best-places-work-healthcare-2020-alphabetical-list). To learn more about WELL, please visit our [LinkedIn](https://www.linkedin.com/company/well-health-inc-/).

**SUMMARY**

WELL is looking for a talented engineer to join our fast-paced, growing engineering department. The Software Development Engineer in Test (SDET) is a critical role that contributes directly to the stability of the WELL product, its usability, and the speed at which the product can be improved. As a Software  Development Engineer in Test, you will be closely collaborating with the entire engineering department to ensure the best-possible product is delivered to our customers and users.

Leveraging your engineering abilities, you will work quickly and efficiently to test our product and guard against defects. You will also be flexible and adaptable enough to thrive in a fluid startup environment.

**RESPONSIBILITIES**

* Develop automated tests for all technologies at WELL
* Maintain testing pipelines and results
* Create test plans and run them as needed
* Identify components in need of testing and prioritize the writing of those tests
* Collaborate with engineers, product managers, and client success staff to ensure the best-possible testing is achieved
* Create and manage defect tickets for new and existing functionality

**REQUIREMENTS**

* Bachelor’s Degree in Computer Science, or equivalent experience
* 0-7 years of experience developing automated tests in a professional environment
* Strong grasp of computer science fundamentals
* Excellent troubleshooting ability
* Strong attention to detail, critical thinking, and analytical skills
* Excellent communicator, both verbal and written

**BONUS**

* Proficiency with Python, Typescript, and Javascript
* Experience with a testing framework (pytest, jest)
* Experience with Jira, Testrail, Browserstack, and Selenium
* An eagerness to learn and openness to feedback

**LOCATION**

WELL is headquartered in Santa Barbara, CA and has a satellite office in Orange County, CA. Today, all WELL positions are remote, and we are looking forward to when our company returns to in-office work. We are open to candidates that are looking for a permanently remote role depending on their level of experience. Historically, remote team members visit the Santa Barbara office regularly, and we’ve found that works best when they are on the West Coast, specifically in Southern California.

**PERKS AND BENEFITS**

**Fantastic company culture –**frequent Zoom company events (Lunch & Learns, trivia, yoga, etc.) and daily fun brought to you by many creative Slack channels.

**Employee Equity groups –**many groups available for all to join. Black & Latinx, Women, LGBTQ+, Disability, and many more!

**Learning and development –**frequent events and tools available to help our employees #PursueGrowth.

**Career mobility –**we promote from within and have opportunities for employees to transfer between teams.

**Santa Barbara office perks**: dog-friendly office, healthy (and unhealthy) snacks, Kombucha and beer on tap, light-filled space, standing desks, and the occasional taco truck.

MacBook Pro provided

Unlimited PTO

Generous equity package

Full health benefits – medical/dental/vision

*WELL Health Inc. is an Equal Opportunity Employer and is committed to fair and equitable hiring practices. All hiring decisions at WELL are based on strategic business needs, job requirements and individual qualifications. All candidates are considered without regard to race, color, religion, gender, sexuality, national origin, age, disability, genetics or any other protected status.*

*WELL is dedicated to creating an inclusive and diverse workplace, where everyone feels safe to be themselves and express their thoughts and opinions. WELL is committed to providing employees with a work environment free of discrimination and harassment; WELL will not tolerate discrimination or harassment of any kind.*

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